

# *Beth Donovan* Hospice



Annual Report 2015/16

1992-2016  
**25**  
YEARS



## OUR MISSION

“Bringing hope and healing to the community through  
compassionate support and end of life care”

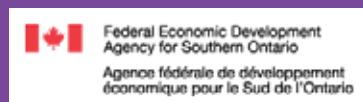
## OUR VISION

“Embracing Life”

Supported by

This project is funded in part by the Grenville Community Futures Development Corporation

Supported by the Government of Canada through the Federal Economic Development Agency for Southern Ontario



The year 2015 was momentous for Beth Donovan Hospice. In anticipation of our 25th anniversary next year, we reflect on the privilege of having cared for so many dear individuals and families on their end-of-life journey since we first began. Providing peace of mind, dignity and the best care for our clients, our organization has become a trusted support to families, physicians and community agencies. The past year alone saw us serving 339 clients.

With generous philanthropic contributions from the late Audrey McClenaghan and many community donors, we were thrilled to be able to purchase "Our Forever Home". This new location and lovely setting is perfectly suited to our needs and will centralize all programs and services under one roof, while we work toward the ultimate goal of providing residential hospice beds.

By far, the biggest achievement of this reporting year was the acquisition of our new property. While it stands out as a defining moment for the Hospice, we'd like to draw some other notable accomplishments to the attention of our members and supporters. To enumerate just a few, here are some key highlights of 2015:

- A new van with customized accessibility features, funded by the Champlain LHIN, will increase access to our Day Hospice program for people in wheelchairs.
- We exceeded our service provision targets set by the provincial funding authority in every category (eg. by 68% for Home Visiting).
- The Board revisited and revised its Five Year Strategic Plan.
- We've formalized new community partnerships that solidify our path forward.
- A joint research project was launched in conjunction with a local university.

- We were selected to present a poster on our PSW (Personal Support Worker) project at the provincial palliative care conference and the provincial community support conference.

All in all, it was a fantastic year and the future is going to be very exciting. We couldn't carry out our important mission without the strong backing of our staff, our volunteers and the community. Our dedicated and energetic employees and nearly 100 volunteers bring genuine, compassionate care to loved ones, while helping families find comfort, peace, and hope. To our cherished donors, we thank you for your unwavering support which helps us continue this vital work.



Sue Walker  
*Chair of the Board*



Dawn Rodger  
*Executive Director*

#### ADDENDUM:

At the end of June 2016, we bid farewell to our Executive Director Dawn Rodger. Dawn has been with the organization for 8 years and has been the driving force behind the incredible growth that we've experienced, particularly in the past 5 years. She's always ready with a smile and a kind word for each client, family and volunteer who walk through the door at hospice. Simply put, she's helped to make us what we are today. We will miss Dawn and wish her all the best in the next phase of her career.

*~ Message on behalf of the Board from Sue Walker, Chair of the Board*

## MEMBERS OF THE BOARD OF DIRECTORS – BETH DONOVAN HOSPICE

Sue Walker, Board Chair & Chair of Fundraising  
Barb Tobin, Vice-Chair & Chair of Marketing and Communications Committee  
Carolyn McDonald, Secretary / Treasurer  
Pat Dobozy, Co-Chair of the Volunteer Services Advisory Committee  
Mark Dayneka, Co-Chair of the Volunteer Services Advisory Committee

Deron Johnston, Director  
Dawn Latourell, Director  
Greg Lane, Director  
Chris Lyon, Director

# Programs and Services

## Counselling and Bereavement Support Services:

- The Bereavement Program served 88 clients in the past year. Since the transition in counsellors the active client list has increased from 13 to 28. In addition to ongoing individual, couple, and family counselling, two spousal support groups have been run.
- In collaboration with the Volunteer Coordinator, a bereavement protocol was established to ensure standardization and continuation of care after a death has occurred within the hospice community. Bereavement information packages are sent out as part of this protocol, and were written and organized by type of loss.
- The Bereavement Counsellor is a member of the Regional Bereavement Leadership Team for the Champlain LHIN, and as such, has participated in the creation of standardized materials for bereavement psycho-education as well as for training bereavement peer support volunteers.



*Ericka DeSchiffart*

## Volunteer and Client Services:

- Hospice hosted a successful community event that was targeted toward caregivers. Over 50 community members were in attendance.
- A Palliative Care Consultation Program was established. Since September 2015, Dr. Sarah Tuck and Dr. Tania



*Kealey Dunlop*

Zakhem provide end of life care at home for clients referred by their own physicians.

- Hospice presented a poster on our partnership with the Catholic District School Board of Eastern Ontario - PSW Training, at the Hospice Palliative Care Ontario Annual Conference and the Ontario Community Support Association Conference.
- Hospice supported 4 placement students.
- Volunteer and Client Services implemented a volunteer newsletter and volunteer peer support groups.

## Day Hospice:

- Day Hospice has 9 active clients and we are at full capacity. We now have a waiting list for any new referrals.
- Day Hospice has added a second chair yoga therapist, aromatherapy with hand massage, foot care, an additional reflexologist and offer a monthly project with our activity volunteer.
- Day Hospice has provided service to 23 clients over the past year.
- Hospice has a new wheelchair accessible van, which is available for Day Hospice transportation.



*Melanie Goldberg*



*Barb Shantz*

## Chillin' N Grillin'

Chillin' N Grillin' was another sell out success this year. With more than a hundred people in attendance, a total of \$6000 was raised.



All photos courtesy of J E M E N Photography







## Fall Extravaganza

Our signature fundraising event each year is the Fall Extravaganza. We raised over \$33,000 in 2015, with 220 people enjoying dinner, music, live auctions and many laughs.

Many thanks to our dedicated supporters, volunteers and staff that make these annual events so successful!





All photos courtesy of J E M E N Photography







All photos courtesy of J E M E N Photography



## Hike for Hospice

The weather was perfect as 50 people joined us on May 24th for our 5th annual Hike for Hospice. Over \$6000 was raised to help support our programs and services.





# CORE VALUES

Our Hospice is dedicated to a client centred approach that embraces the following values:

## **Inclusive**

Embracing the rural communities and providing an easily accessible service

## **Client Centred**

Respecting the inherent value of a person at any stage of their life

## **Authentic**

Aiming to be transparent in all we do including an open, honest approach to end of life care that fosters more meaning

## **Caring**

Providing compassionate support while actively meeting the current and future needs of those we serve

## **Dignity**

Empowering individuals and their support system while respecting their autonomy

## Our Volunteer MaryLou Joins the June Callwood Circle

The late June Callwood was a tireless advocate for hospice palliative care and a strong believer in the power of volunteers. An award was established in her name in 1994 to recognize the contributions of outstanding hospice volunteers across the province.

We're proud to count MaryLou Anderson among our volunteers, and wish to extend our sincere congratulations to her for being nominated into the June Callwood Circle of Outstanding Volunteers this year. A retired nurse and Palliative Care Case Manager with CCAC, MaryLou has been sharing her knowledge and passion for palliative care with Beth Donovan Hospice since early 2014.

MaryLou is a dedicated day hospice volunteer who's been with the program since it first opened its doors. In her time with Beth Donovan Hospice, she has also supported several clients and families through the home visiting program. Additionally, MaryLou was in the first cohort of Grief and Bereavement Peer-Support volunteers, who provide comfort to bereaved individuals over the phone or in person.

On top of all this, MaryLou applies her knowledge and experience on our Volunteer Advisory Committee, helping to shape educational offerings and community events. Her confidence, compassion and understanding are an inspiration to those she works with.

Our sincere thanks to MaryLou for her continued service and dedication to Beth Donovan Hospice. Congratulations on this well-deserved award!



MaryLou Anderson  
*June Callwood Circle, Outstanding Volunteer*

*“We are so fortunate to have your loving care in our own community”*

# The OutCare Foundation

We are pleased to acknowledge the generous support the OutCare Foundation has provided to Hospice. In 2015 they provided us with over \$5200, which allowed us to purchase new equipment, and to inspect and service our existing equipment. Our equipment lending program is an important part of the services we offer to the community, and were grateful for the opportunity to replenish with new, and also service our existing equipment.

Furthermore, the OutCare Foundation provided bursaries that gave our volunteers, Florence Rogers, Pastor Dan Massey, and Zdena Bukal the opportunity to participate in Hospice Palliative Education Day – a one day workshop that offers further training in palliative care. Additional bursaries were granted to Sharon Baird, Carly Dorfman and MaryLou Anderson to attend a three day grief and bereavement support training program through Hospice Care Ottawa. This program prepared our volunteers for roles within Grief and Bereavement Support, such as one to one support, or the facilitation of group programming.

We are thankful for the support the OutCare Foundation has provided to Beth Donovan Hospice in 2015, and look forward to our continued collaboration in 2016.



Pastor Dan Massey



Zdena Bukal



Florence Rogers

*“Our lives are a story and  
the ending matters”*

– Dr. Atul Gawande



# CORPORATE DONORS

This report is dedicated to the generosity of many individuals, foundations, and corporations who provide vital support to Beth Donovan Hospice. Every effort has been made to provide an accurate listing of corporate donors. In case of an inadvertent error or omission, please accept our apologies and please let us know. **Thank you.**



*Christmas in  
Merrickville Committee*





Hulse, Playfair & McGarry  
Funeral & Cremation Services / Services funéraires et de crémation



O'FARRELL | KEMPTVILLE  
Financial Services Inc. | BROCKVILLE  
WINCHESTER



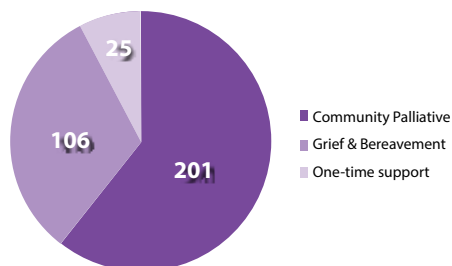
## BETH DONOVAN HOSPICE — Balance Sheet

March 31, 2016, with comparative figures for March 31, 2015

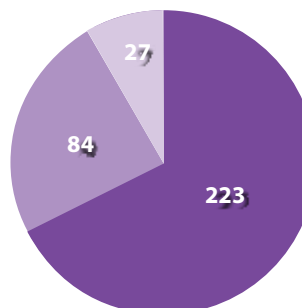
	General Operating Fund	Building Fund	Donations and Fundraising Fund	2016	2015
<b>Assets</b>					
Current assets:					
Cash (note 2)	\$ 17,104	\$ -	\$ -	\$ 17,104	\$ 32,405
Investments (note 1)	-	49,993	45,147	95,140	341,392
Accounts receivable	52,915	-	-	52,915	20,800
HST recoverable	2,906	-	-	2,906	4,712
Inventory	207	-	-	207	855
Prepaid expense	1,894	-	-	1,894	1,894
Interfund transfers	-	-	45,861	45,861	14,432
	75,026	49,993	91,008	216,027	416,490
Capital assets (note 3)	45,471	661,454	-	706,925	58,967
	<b>\$ 120,497</b>	<b>\$ 711,447</b>	<b>\$ 91,008</b>	<b>\$ 922,952</b>	<b>\$ 75,457</b>
<b>Liabilities and Net Assets</b>					
Current liabilities:					
Accounts payable	\$ 22,127	\$ -	\$ -	\$ 22,127	\$ 37,639
Source deductions payable	4,378	-	-	4,378	3,887
Interfund transfers	45,861	-	-	45,861	14,432
Scheduled repayments of long term debt (note 5)	-	13,678	-	13,678	-
	72,366	13,678	-	86,044	55,958
Deferred capital contributions (note 4)	38,153	-	-	38,153	49,515
Deferred contributions	7,409	-	-	7,409	7,409
Long term debt (note 5)	-	378,322	-	378,322	-
	117,928	392,000	-	509,928	112,882
Net assets:					
Unrestricted net assets	2,569	-	91,008	93,577	313,616
Restricted net assets	-	319,447	-	319,447	48,959
	2,569	319,447	91,008	413,024	362,575
	<b>\$ 120,497</b>	<b>\$ 711,447</b>	<b>\$ 91,008</b>	<b>\$ 922,952</b>	<b>\$ 475,457</b>

## Clients Served

2014/2015  
Total Clients: **332**



2015/2016  
Total Clients: **334**



The Beth Donovan Hospice financial statements are prepared by Durand and Associates, Chartered Professional Accountants.

Full financial statements available at  
[www.bethdonovanhospice.ca](http://www.bethdonovanhospice.ca)



# BETH DONOVAN HOSPICE — Statement of Operations and Net Assets

March 31, 2016, with comparative figures for March 31, 2015

	General Operating Fund	Building Fund	Donations and Fundraising Fund	2016	2015
<b>Revenues:</b>					
Government contributions	\$ 249,105	\$ -	\$ -	\$ 249,105	\$ 251,739
Government -one time	6,500	-	-	6,500	4,247
Grants	18,845	-	-	18,845	15,485
Donations	-	-	88,930	88,930	293,621
Fundraising	-	-	47,297	47,297	49,265
Interest	-	34	1,303	1,337	1,024
Other	-	-	-	-	370
Amortization of deferred capital contributions	16,563	-	-	16,563	14,660
Transfer from donations and fundraising fund	74,544	270,975	-	345,519	49,565
	<b>365,557</b>	<b>271,009</b>	<b>137,530</b>	<b>774,096</b>	<b>679,976</b>
<b>Expenditures:</b>					
Advertising and promotion	4,701	-	-	4,701	4,729
Amortization	18,698	-	-	18,698	17,027
Bank charges and interest	1,791	521	339	2,651	1,324
Feasibility study	23,908	-	-	23,908	22,111
Fundraising	-	-	11,711	11,711	13,480
Government -one time	6,502	-	-	6,502	4,424
Insurance	3,006	-	-	3,006	3,287
Memberships and dues	1,403	-	-	1,403	875
Miscellaneous	2,990	-	-	2,990	1,814
Office	6,229	-	-	6,229	6,342
Professional fees	14,109	-	-	14,109	9,841
Program expenses	14,682	-	-	14,682	9,649
Rent	12,840	-	-	12,840	12,845
Repairs and maintenance	3,126	-	-	3,126	3,093
Salaries and benefits	229,479	-	-	229,479	216,399
Staff training	3,125	-	-	3,125	2,113
Telephone and utilities	12,657	-	-	12,657	7,496
Travel	2,724	-	-	2,724	2,432
Vehicle	2,877	-	-	2,877	636
Volunteer recognition	710	-	-	710	1,003
Transfer to building fund	-	-	270,975	270,975	-
Transfer to general fund	-	-	74,544	74,544	49,565
	<b>365,557</b>	<b>521</b>	<b>357,569</b>	<b>723,647</b>	<b>390,485</b>
Excess ( deficiency) of revenues over expenditures		270,488	(220,039)	50,449	289,491
Net assets -beginning of year	2,569	48,959	311,047	362,575	73,084
Net assets -end of year	<b>\$ 2,569</b>	<b>\$ 319,447</b>	<b>\$ 91,008</b>	<b>\$ 413,024</b>	<b>\$ 362,575</b>



25 Hilltop Crescent, Box 339, Kemptville, ON K0G 1J0  
Phone: 613.258.9611 | Fax: 613.258.9651 | [www.bethdonovanhospice.ca](http://www.bethdonovanhospice.ca)

Charitable Registration #896678661RR0001

