

annual report

Beth Donovan Hospice
2012-2013

A dignified death for all

Introduction

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Beth Donovan Hospice provides compassionate support and professional care to individuals and their families as they journey through the challenges of life-limiting illnesses and end-of-life transitions.

Whether in a home or hospital setting, the experienced staff and trained volunteers of Beth Donovan Hospice give of themselves to ensure that the families receive the assistance, support and guidance they need.

Founded through the compassion and vision of generous volunteers, Beth Donovan Hospice has been providing services to the community for over 20 years in the North Grenville - Merrickville area and South Ottawa.

Beth Donovan Hospice will continue to create in a client's home, a place where the people of our community, together, experience a living spirit of compassion, hope and healing.

We will continue to create a place where dignity, humanity and the holistic well-being of each person is celebrated in community - a place where people may live, even though they die.

Mission Statement

To support clients and their families through all stages of life-limiting illness, with no fee for any service, bereavement included. We also offer education and support programs to the community.

Come to the edge
No, we will fall
Come to the edge
No, we will fall
they came to the edge.
He pushed them
And they flew
~ Guillaume Apollinaire

... Our Vision ...

A dignified death for all

Client Profile

Maureen was born in 1945, the rural village of Dullingham near Cambridge England. In the 1950's, the family moved to Stratford in East London and later to Harlow a new town north of London. She studied plant pathology at the agricultural college in Wolverhampton where she graduated with the highest marks for a female student in the UK. In 1969, Canada beckoned and Maureen joined the staff of the Plant Pathology Department at Macdonald College in Ste Anne de Bellevue near Montreal as a laboratory technician for Dr Ralph Estey.

I first met Miss Harding when I arrived on the Macdonald Campus in September of 1970 as an undergraduate student in Plant Pathology. By 1972, Miss Harding was now known to me as Maureen and in July of 1973 she became Mrs Sheppard. Following completion of my graduate studies in 1974, we moved to Saint John New Brunswick and later came to the Ottawa/Kemptville area. We were the parents of three children Sarah (Crawford) Alastair and Emily (Harris) and grandparents to three.

After settling in Ottawa



1945 - 2013
Maureen Sheppard

Maureen operated a market garden nursery operation selling her produce in the farmer's market in Brockville; later she worked as a Health Care Aide at St. Patrick's Nursing Home in Ottawa. In 1999, a sharp-eyed radiologist spotted an abnormality on the edge of the scan during a routine mammogram, it was, of course, breast cancer. Maureen was a fighter; surgery and aggressive treatment won that battle. She was diagnosed with arthritis that sometimes threatened to undo her, but she quite literally, fought on, even to the point of hiking through the Andes, the Amazonian rain forest and riding horseback up a volcano in Guatemala! Her gardening skills, although harder to work at, nevertheless did not suffer. In 2008, she suffered a stroke, but managed to make a good recovery.

Maureen's passions in life included travel, her garden and the grandchildren. She was once quoted as saying "I was born to travel, I used to work so I could travel". Her initial diagnosis and subsequent health problems did not deter her wanderlust. In the years since that diagnosis, Maureen travelled to South Africa, Brazil, Argentina, Bolivia, Latin America and the Caribbean, New Zealand and throughout Europe from Ireland to Austria. On our last trip, we took all three grandchildren to the Dominican Republic for Spring break 2012.

Following her knee replacements, Maureen could

Client Profile

no longer kneel to garden, undaunted she devised a garden bed on which she could lie while weeding.

Maureen was active in various cancer support groups in Ottawa and more recently in Kemptville. She was featured in the Fall 2001 issue of the Ottawa Regional Cancer Centre magazine Challenge.

In the spring of 2012, she developed a persistent case of pneumonia. As the infection came under control a more sinister picture began to emerge, her cancer had returned. In July, Maureen was taken to hospital, the disease had spread to her lungs, brain and bones. Late in August, Maureen was discharged from the Ottawa Hospital and returned home. Speaking for myself and I'm sure Maureen would agree the return home was tempered by a great deal of concern as to how we would manage in the weeks and months to come. We were introduced to Laura Smith and the folks at the Beth Donovan Hospice, and the future was a little less bleak.

Laura quickly helped us sort out our initial equipment needs and arranged for respite time. In theory, the respite was to enable me as principal caregiver to have some time away but it was also an opportunity

for Maureen to see another face. Tuesdays with Elaine Richardson became an important part of our week. I was initially a bit concerned that Maureen might have compatibility

The Beth Donovan Hospice went above and beyond our expectations. Just knowing Laura and her colleagues were a phone call away was a great



*“I was born to travel,
I used to work so I could travel”.*

issues with a relative stranger coming into the house and doing things that Maureen felt she should or could still do. These concerns were quickly laid to rest and on my return home after the first visit, the pair were chatting away like old friends, discussing sewing, gardening and other issues. Over the course of the past year, Maureen had several hospital stays both in Kemptville and in Ottawa, Tuesdays were Maureen and Elaine's day and whether in hospital or at home, Elaine was there.

comfort to us. Speaking on behalf of the rest of the family, we are forever grateful to them for their services in our time of need.

~ Jim Sheppard

Organizational Chart

BOARD OF DIRECTORS

Executive Committee

Chair/ViceChair/Finance/Secretary

Nominations Committee

Committee

Fund Development Committee

Strategic Planning Committee

EXECUTIVE DIRECTOR

Coordinator of Bereavement Services

Child & Youth Counsellor

Intern Counsellor

Bereavement (Volunteer)

Coordinator of Client/Volunteer Services

Home Visiting (Volunteer)

Fundraising (Volunteer)

Equipment (Volunteer)

Office Services

Maintenance (Volunteer)

Administration (Volunteer)

Health & Safety (Volunteer)

Financial Services Officer

Board of Directors 2012-2013

Executive:

Brian Mackenzie, Chair
Rick Lewis, Vice Chair
Erna Finley, Treasurer
Marj Milne, Secretary

Directors:

Marg Chartrand, Past Chair, Planning and Building Committee Chair
Monica Berridge-Sills, Director
Hilda Scott, Director
Sue Walker, Fundraising Chair

Honorary Member:

W.S. Garland (deceased)

Ex Officio

Dawn Rodger, Executive Director

Board of Directors

Leadership

Brian MacKenzie
Chair, Board of Directors BDH

Beth Donovan Hospice (BDH) has had another successful year building on the achievements of our previous executive and directors. This past year has been a year of change but it also has been an exciting year of moving the work of the hospice forward. We have been able to embark on some much needed strategic planning to set out the intentions of the BDH over the coming years.

Earlier this year, the Board of Directors held its first retreat to review its governance mandate, role and strategic priorities. Through the efforts of an outside facilitator at this retreat, the Board of Directors revisited the Vision and Mission statements. We were able to assess the current state of the BDH and identify key stakeholders and partners providing end of life care in our area. We were also able to begin discussions to identify the need for developing

strategic priorities that would enable us to develop new proposals for the establishment of a rural based end of life care model to serve the residents of our catchment area. It is through the retreat, that we are pleased to announce our Vision as "A dignified death for all."

Our purpose is to be there to offer our clients and their families a lifeline in their time of greatest need. Our health-care system, by medical tradition, and due to budgetary constraints, is focussed on trying to heal the patient. Unfortunately, this means that end-of-life care is a low priority within the system. Our in-home hospice volunteers provide invaluable support to our clients and their caregivers.

I have every confidence that the exceptional work done by Executive Director, Dawn Rodger, will guide the work of the Board for many years. We are also proud to say that our Membership is growing and we are working hard to increase our profile in the community. I know we have made progress over the past year but there is much to do in the years ahead.

I want to thank each member of the community who has ever donated time or money to hospice and to remind you that those generous gifts are what allow us to continue to serve our clients to the best of our ability. We require your continued support going forward. I also want to thank our dedicated staff and current volunteers for always going the extra mile on a daily basis. To my fellow board members, some of whom will be moving on, thank you for all of your efforts on behalf of the organization. Finally, I want to thank the Champlain LHIN for its continued financial commitment, which is greatly appreciated and necessary for us to operate.

"Everyone wants to live on top of the mountain,
but all the happiness and growth occurs while you're climbing it."
~ Andy Rooney

Board of Directors

Treasurer's Report

Erna Finley
Treasurer, Executive Committee

Over the past year Beth Donovan Hospice has seen a growth in revenue of 5%. An increase in expenditures has also been incurred due to a growth in programming, services and additional staff. The original 3-year budget projection did not include government resources for the rapid growth that the hospice has experienced in the past 2 years, and other revenue sources have been established to support this expansion.

Diversified revenue sources have been sought in the past year including grants to support programming, infrastructure and additional services and to offset a decline in individual donations.

2012/13 saw an increase of 53% in grants including funds from North Grenville Community Futures for website enhancements, Local Integrated Health Network (LHIN) for Telelink services, Royal Canadian Legion for art therapy and Trillium Foundation for the Volunteer Coordinator Position.

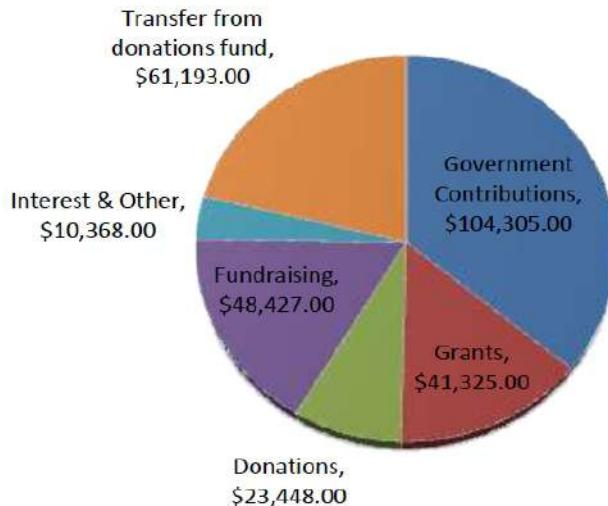
Fundraising revenues have increased by 7.5% with the addition of new initiatives and Third Party events. Plans are being developed to further expand this revenue source to support continued growth in services.

The Canadian Institute of Chartered Accountants has developed new standards for not for profit organizations. While it has not had a significant impact on our policies, some future changes may be required.

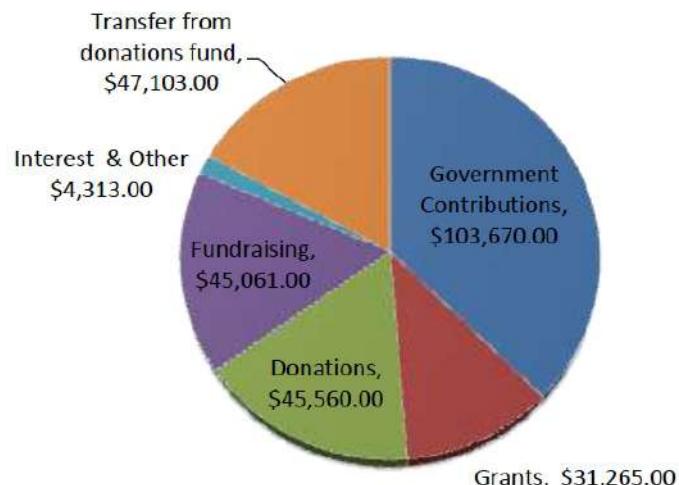
The Executive Director directs the financial oversight of the organization. In order to provide proper internal controls it is necessary for the treasurer to be involved in some operational matters. The Board of Directors is pleased to provide this support.

Looking to the future the demand for services continues to increase and plans for continued expansion are in place. With continued support of generous community members, businesses and volunteers the future of Beth Donovan Hospice looks bright.

Revenue 2012/2013



Revenue 2011/2012



As at March 31, 2013

Statement of Financial Position

Assets	2012/2013	2011/2012
Current Assets		
Cash (note 2)	\$20,245	\$9,130
Investments (note 1)	\$79,998	\$80,241
Contributions receivable	0	\$5,965
HST recoverable	\$1,553	\$3,556
Prepaid expense	\$2,163	\$2,059
Interfund transfers	\$5,847	\$31
	<hr/> \$109,806	<hr/> \$100,982
Capital Assets (note 3)	\$28,683	\$23,219
	<hr/> \$138,489	<hr/> \$124,201
Liabilities & Fund Balances		
Current Liabilities		
Accounts payable & accrued liabilities	\$23,207	\$15,531
Source deductions payable	\$3,547	\$3,164
Interfund Transfers	\$5,847	\$31
Scheduled Repayments	\$12,000	\$12,000
	<hr/> \$44,601	<hr/> 30,726
Deferred capital contributions (note 4)	\$18,117	\$18,731
Long term debt (note 5)	\$9,000	\$21,000
	<hr/> \$71,718	<hr/> \$70,457
Net Assets		
Unrestricted net assets	\$19,893	\$7,821
Restricted net assets	\$46,878	\$45,923
	<hr/> \$66,771	<hr/> \$53,744
	<hr/> \$138,489	<hr/> \$124,201

The Statement of financial Position and the State of Operations and Changes in Net Assets are reproduced in the Annual Report as they appear in the audited financial statements. Budgeted figures for 2011-2012 have been added for comparative purposes. To view the complete audited statements and accompanying notes visit www.bethdonovanhospice.ca

As at March 31, 2013

Statement of Operations & Net Assets

Revenues	2012/2013	2011/2012
Government contributions	\$98,663	\$96,778
Government - one time	\$5,642	\$6,892
Grants	\$41,325	\$31,265
Donations	\$23,448	\$45,560
Fundraising	\$48,427	\$45,061
Interest	\$757	\$760
Other	\$9,611	\$3,553
Transfer from donations fund	\$61,193	\$47,103
	\$289,066	\$276,972
Expenditures		
Advertising	\$2,326	\$12,665
Amortization	\$5,625	\$1,374
Bank charges & interest	\$1,366	\$950
Fundraising	\$10,381	\$9,469
Insurance	\$2,912	\$2,830
Memberships & dues	\$1,127	\$110
Miscellaneous	\$6,284	\$3,195
Office	\$7,168	\$4,422
One time funding	\$5,660	\$6,892
Professional fees	\$4,500	\$4,827
Program expenses	\$1,911	\$1,303
Rent	\$3,109	\$3,773
Repairs & maintenance	\$463	\$88
Salaries & benefits	\$155,926	\$121,169
Staff training	\$2,310	\$2,663
Telephone & utilities	\$618	\$3,212
Travel	\$2,487	\$3,195
Volunteer recognition	\$673	\$581
Transfer to building fund	\$0	\$389
Transfer to general fund	\$61,193	\$46,714
	\$276,039	\$229,821
Excess of revenues over expenditures	\$13,027	\$47,151
Net assets - beginning of the year	\$53,744	\$6,593
Net assets - end of year	\$66,771	\$53,744

Board of Directors

Fund Development

Sue Walker
Chair, Fundraising Committee

The past year has been one of many milestones for the Development Committee of Beth Donovan Hospice (BDH). The volunteer committee was formed early in the year to assist with the many tasks of event organization, sponsorship and cultivation of new prospects. With the committee formulated, the first task was to organize the Annual Hike for Hospice event. This is a national event across Canada to raise funds and awareness for the work that hospices do across the country. Our hike was attended by over 100 community members and volunteers and raised over \$9 500.

The next event on the agenda for the committee was organizing the Fall Extravaganza. As it is our BDH signature event and our largest fundraiser of the year, it proved to be the biggest and best yet with over \$38 000 raised in support of ongoing programs and services. New sponsors were secured who matched ticket sales for the event, and provided support

as wine sponsors, donation of silent auction items and a variety of other assistance for the event. We are truly grateful to have such strong backing from our corporate partners in the community.

In February, we hosted our Annual Bowl-a-thon and once again welcomed the public to an afternoon of fun, laughs and bowling. The afternoon was filled with laughter, full bowling lanes and a good time for all ages. The Bowl-a-thon is a tradition for hospice and provides a wonderful opportunity for all ages and abilities to have fun and raise funds for their community hospice. This year's event raised over \$2 700.

Never ones to stand still, the committee rose to a new challenge upon completion of the Bowl-a-thon and commenced the development of the first Annual Chillin' and Grillin' Ribfest. This unique family-focussed event centered on highlighting local restaurants and their variety of talents unique to our community. The event saw a crowd of over 130 attendees come out to support the hospice and cast their votes for their favourite local chili and ribs. Thanks once again to our community we raised over \$3 800. Stay tuned for next year's Second Annual event for bigger and better ideas!

Behind the scenes fund development continues to grow with the development of grant proposals to support and expand programs and services. In March, the hospice was awarded a grant from the TELUS Corporation to support and expand the Youth Art Therapy Group. This funding will allow for the procurement of supplies and computer support for and the hiring of a trained facilitator to operate the group.

Funding was also received from the North Grenville Community Futures Program to enhance the existing website to allow for online reservations of medical equipment and for the creation of an impact video to promote the services of Beth Donovan Hospice to all members in the catchment area.

It has been a pleasure to work with the dedicated staff and tireless volunteers over the past year and to see the fundraising efforts continue to grow with the support of our wonderful corporate and community partners.

You've got to think of big things when you're doing small things.

So all the small things go in the right direction.

~ Allen Toffler

Client Services

Care • Compassion • Support

Dawn Rodger
Executive Director



Fiscal year 2012-2013 was another successful year for Beth Donovan Hospice, building on the achievements of the previous years. It is interesting to reflect on how the hospice has grown and matured over the last five years, always striving to be a valuable contributor to creating a world that “works for everyone”.

Soon into our fiscal year we celebrated our 20th year of operations and explored the potential in the important partnerships that we had created. This would reap tangible benefits, positively impacting our financial position. Namely, our partner Kemptville District Hospital supported our growth for a year and provided us with the

opportunity to work closely with hospital staff to examine gaps of care. This examination, in turn, would result in the development of a business plan for residential hospice beds and solidify our referral process. We are grateful to Kemptville District Hospital for their invaluable support.

The latter part of March brought our move to 25 Hilltop Crescent, a move which returned us to the community and allows us to build capacity in our budget, preparing us for growth in the next fiscal year.

Our success is due not only to important partnerships, but also to the generosity of this community, our supportive Board of Directors, our committed staff, and our “ordinary, everyday heroes”—our volunteers.

I would like to acknowledge the contribution of our primary care physicians and other medical professionals, who have been so supportive in their provision of care for our “orphaned” patients.

It is the combined efforts of many that make our hospice such a special place. I thank you for supporting a cause that may resonate deeply within you.

Supported by:



This project is funded in part by the
Grenville Community Futures
Development Corporation



Supported by the Government of Canada
through the Federal Economic Development
Agency for Southern Ontario



Client Services

Care. Compassion. Support.

Kristin Albert, B.Sc.H., M.Ht., M.A.C.P.
Counsellor

Bereavement Services

Beth Donovan Hospice (BDH) offers a wide variety of grief, bereavement, and trauma services to anyone who has suffered the loss of a loved one whether or not that loved one was a client of ours. Our licenced counsellor (Masters of Arts in Counselling Psychology and a registered member in good standing with the OACCPP) provides therapeutic one-on-one, couples, and group counselling based on client need. In 2012/2013, bereavement numbers were stable (however significantly increased from the previous fiscal year due to demand) and reflected 141 individual or couple sessions along with two groups which focussed on bereaved due to suicide (4 members attended the first group and six attended the second).

Our aim is to continue to support bereaved clients in a client-centered fashion with whatever they feel their current grief needs are. Most clients attend for approximately 15 individual sessions, while groups run for 8 or 12 weeks, for two hours one day a week. We aim to increase these numbers through public education of our services and meeting the specific needs of our clientele. For example, groups based on loss of spouse, loss of child, children's bereavement groups, loss due to particular illness are just some of the up and coming programs based on feedback and personal requests. All groups are designed by our counsellor with the specific members in mind.

We also took on a Masters level student this year who successfully completed her practicum and graduated with this prestigious honour. In doing so we formed a partnership with Yorkville University where we plan on the continued training of grief counsellors in the future as this is a specialty not easily come by.



Client Services

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Kristin Albert, B.Sc.H., M.Ht., M.A.C.P.
Counsellor

Outreach and Education

Community awareness became a big part of our bereavement services this year. Our goal was to inform as many individuals as possible about death, the impact it has on immediate family, friends, associates, and the community at large. We were especially successful in our outreach and education programs, creating new alliances and partnerships with various organizations.

A power point presentation was given on teen suicide to various members of the community who work within an environment where this may be an issue. The seminar was received with outstanding approval. Approximately 15

professionals attended. In addition, two presentations discussing generalized suicide were given in long term care settings. Both of these appearances came from self-referrals, one local and one which fell outside the BDH catchment area, as both agencies had suffered losses due to suicide. The former was presented both in the morning with an attendance of approximately 40 workers, while the afternoon presentation was delivered to approximately half this number. The second seminar was received by about 25 in house workers.

A second type of presentation on exceptional patients, was given in house (at BDH) to a dozen of our own volunteers on exceptional patients. These are the individuals, who despite their diagnosis beat the odds, and the

manners by which they do so. This was presented to our volunteers to bring awareness to the impact they can have on a client and to continually promote hope. Again, this was very well received.

Finally, a third type of power point presentation was given to members of the Kemptville District Hospital on compassion fatigue, ways to cope and ensure worker mental health. This presentation was given at lunchtime where about a dozen employees attended and again in the later afternoon where half a dozen workers came to listen. The skillsets presented are still being utilized.

"I thought perhaps I might just be able to make a difference in the lives of those who require a volunteer for a few hours by showing love, compassion, and empathy and also showing a little humour. There isn't anything that makes me feel better than to bring a smile to someone's face"

~ Barb Lajois

Beth Donovan Hospice Home Visiting Volunteer



Client Services

Care. Compassion. Support.

Laura Smith, RPN
Volunteer Coordinator

Home-Visiting

Our Visiting program provides in-home volunteer, non-medical support for individuals and their car-givers who are living with a terminal or life-limiting illness. Volunteer visitors provide practical, emotional and psycho-social support. Our client service programs have had steady growth from May 2011-May 2013. Continuous efforts have been made by staff to raise awareness in our community about our Organization and the services we provide.

From April 1, 2011 to March 31, 2012

We served 29 Palliative clients

- 22 were new referrals
- 17 were one-time only
- 17 Clients died during this time – 35% of deaths were at the Kemptville District Hospital
- 66% were over the age of 56

Total Clients: 29 palliative, 17 one-time & 24 Grief and Bereavement = 70

From April 1, 2012 to March 31, 2013

We served 66 Palliative clients

- 46 were new referrals
- 14 were one-time only
- 23 Clients died during this time – 40% of deaths were at the Kemptville District Hospital
- 55 Clients had a visiting volunteer matched
- 75% of our Clients were over the age of 56

Total Clients: 66 palliative, 14 one-time & 42 Grief and Bereavement = 122

In a patient's darkest hours, you shine a beam of light.
When a family in the time of greatest need, you are there to help.
A smile, a hand, a few hours time - such precious gifts given, by you, a hospice volunteer



"I believe hospice provides quality of life in the end and feel it is so important to assist families and clients wanting to stay at home."
~ Melanie Goldberg

Beth Donovan Hospice Home Visiting Volunteer

Volunteers

Care • Compassion • Support

Laura Smith, RPN
Volunteer Coordinator

Our success as a community based organization continues to grow with the hard work and dedication of our volunteers.

Over the past year, 46 volunteers have donated a total of 3374 hours and have volunteered in the capacity of home visiting, office assistance, fundraising, equipment/storage assistance, outdoor/indoor maintenance and sitting on the board of directors.

All Beth Donovan Hospice visiting volunteers receive 30 hours of training in accordance with Hospice Palliative Care Ontario standards before being matched with clients. In September 2012, we ran our last 30 hour home-visiting volunteer training course and welcomed 11 new visiting volunteers to our organization. Our next home visiting training program is

scheduled for September 2013.

Over the past year the trend has been a steady increase in volunteer involvement and hours donated to our organization. May 2011-May 2012 volunteers donated 753.61 recorded hours compared to May 2012-May 2013 volunteers donated 3374 recorded hours. As well in the past 3 months there has been an increase in individuals wanting to volunteer in our office and with fundraising events. During this time we have recruited 4 new volunteers specific to these duties.

Numerous volunteers have expressed that they enjoy volunteering with our organization and why they continue to dedicate time to Hospice.

Our volunteers are pleased with the success of our organization and their hope is for continued growth. Our volunteers would like to see day hospice and the possibility of residential hospice in the future and are excited at the prospect of being involved with both.

Gone From My Sight

by Henry Van Dyke

I am standing upon the seashore. A ship, at my side, spreads her white sails to the moving breeze and starts for the blue ocean. She is an object of beauty and strength.

I stand and watch her until, at length, she hangs like a speck of white cloud just where the sea and sky come to mingle with each other.

Then, someone at my side says,
"There, she is gone"

Gone where?

Gone from my sight. That is all. She is just as large in mast, hull and spar as she was when she left my side. And, she is just as able to bear her load of living freight to her destined port.

Her diminished size is in me -- not in her.

And, just at the moment when someone says, "There, she is gone," there are other eyes watching her coming, and other voices ready to take up the glad shout, "Here she comes!"

And that is dying...

Death comes in its own time, in its own way.
Death is as unique as the individual experiencing it.

"I am a firm believer in Hospice and feel good about giving back to the community."

~ Lori Reason

Beth Donovan Hospice Home Visiting Volunteer

Client Services

Care. Compassion. Support.

Rev. Daniel C. Massey UE BRE
Chaplain

It continues to be with great pleasure that I serve as the Hospice Chaplain. I began my relationship with the Hospice about 12 years ago when a client from my congregation was dying from cancer. Up to that time, I had not been aware of the work of Hospice.

It was three years ago on June 13th that I accepted the role of the First Volunteer Chaplain of the Beth Donovan Hospice. It has been a wonderful journey for both me and my congregation at The North Grenville Community Church.

Chaplaincy allows the opportunity for clients and families to have spiritual support during end-of-life. Over the years, people have found peace and comfort through living and dying spiritually well.

I am an advocate of Betty Neuman's Model of Nursing which encompasses the physical, emotional and spiritual well-being of all patients. I



believe that each of the three deserves equal attention and that neither is more or less important than the other. A multi-disciplinary approach to dying is paramount to the successful end-of-life care and experience. Many caregivers are capably equipped and comfortable in providing physical and emotional care but the spiritual can be abstract and so deeply personal that it can be overlooked or set aside yet when the end-of-life comes, spirituality is often all there is left.

The chaplain is the member of the team that can facilitate the meeting of this important need. It is always a pleasure to work with colleagues to achieve a healthy outcome; even death. I am privileged to work with families, health care professionals, hospice staff, leadership and volunteers to make 'death' and 'dying' less scary words.

I look forward to another year with the Beth Donovan Hospice.

Faithfully yours,

Rev. Daniel C. Massey UE BRE
Chaplain

Corporate Donors

This report recognizes the generosity of many individuals, foundations, and corporations who provide vital support to Beth Donovan Hospice.

Every effort has been made to provide an accurate listing of donors.
In case of an inadvertent error or omission, please accept our apologies and please let us know.
Thank you.



O'FARRELL
Financial Services Inc.



TOLIVEANDLOVELIKEJESUS
North Grenville Community Church

TD Graham + Associates
MARKETING COMMUNICATIONS

Corporate Donors

A Touch of Whimsy
Audrey's Antiques
Authentic Wine & Spirits
Back in Motion
Back In Motion Massage
Bayfield Manor
Benson's Autobody
Black Creek Innovations Inc.
Black Dog Bistro
Bodhi Tree Yoga Centre
Body and Sole
Bridlewood Trails Retirement Home
Brigadoon
Brooks & Cryderman
Business Strategies/Home & Beyond
Canada Life Assurance Co.
Canadian Stone Carving Festival
Canadian Tire Corp.
Canal Gallery
Choice Vintners
Country Bumpkins
Crain and Schooley Insurance Brokers
Curves
Downtown Ice Cream and Candy Shoppe
D's Collision
Escape Hair Salon and Spa
Ferguson Forest Centre
Fireplace Centre
First Choice Haircutters
Flower Petals and Gifts
G. Tackaberry and Sons
Georgia Carpets
Giant Tiger #53
Giant Tiger #6
Giant Tiger #78
Hansen's Garden Ornaments
Hidden Treasures- Inch of Gold
Holy Cross School
Home Hardware
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Kemptville Building Centre Ltd.
Kemptville Florist
Kemptville Home Hardware, 367721 Ontario Ltd.
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Kemptville Physiotherapy Centre
Kit and Kaboodles
KS on the Keys
La Roma Restaurant
Labatt's Brewing Company
LAKE 88
Little Doghouse on the Prairie
Louise and Company
McGahey Insurance
McGarry Family Ltd. (Hulse, Playfair, McGarry Funeral Home)
Medigas
Merrickville Car Show
Merrickville Village Quilters
Millers of Merrickville Country Store
Mirick's Landing Country Store
Mrs. McGarrigles
Mt. Zion 28 Masons
Municipality of North Grenville
Napa Auto Parts
Nature's Way
North Grenville Community Concert Band "Share the Joy of Christmas"
O'Heaphy's Irish Pub
Old Porch Primitives
Ottawa Valley Male Choir
"Share the Joy of Christmas"
Our Green Shelf
Panache
Patterson, Hadden & Brown
Prescott Hotel
Probase Web
R.P.M. Automotive
Rideau Creek Landing
Rowand Leather
Smolkin's Men's Wear
Spa Jada
Spa Sans Souci
St. John's United Church Women
St. Michael's Catholic High School
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We express our sincerest gratitude and apologize if we have inadvertently omitted or misspelled the name of any individual or group and ask that you please advise us.

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Beth Donovan Hospice was the recipient of a generous donation from the OutCare Foundation to purchase the equipment required to implement Telelink. This initiative provides two way video conferencing between the hospice related health care provider and our clients. In addition hospice staff and volunteers can make use of online educational opportunities. The outcome of this project will be an improvement in the quality of our palliative services.



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www.cra.gc.ca

As a registered charity, BDH is required to file an annual information return with the CRA, a portion of which is available to the public and must meet certain requirements of the Income Tax Act concerning expenditures and activities.

25 Hilltop Crescent, Box 339
Kemptville, On K0G1N0

613-258-9611
info@bethdonovanhospice.ca
www.bethdonovanhospice.ca

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