

ANNUAL REPORT

2016/17





OUR MISSION

“Bringing hope and healing to the community through
compassionate support and end of life care”

OUR VISION

“Embracing Life”

Supported by
Local Health Integrated Network (LHIN)



ANNUAL REPORT MESSAGE



Members of the Board of Directors - Beth Donovan Hospice

Sue Walker, Board Chair & Chair
of Fundraising Committee

Barb Tobin, Vice Chair and Chair
of Marketing & Communications
Committee

Dawn Latourell, Treasurer

Mark Dayneka, Chair of Volunteer
Advisory Committee

Deron Johnston, Director

Heather Arnold, Director

David Nash, Director

Past Directors **Carolyn McDonald**,

Chris Lyon, **Greg Lane**

What a year for Beth Donovan Hospice! Last March we purchased our Forever Home at 1107 French Settlement Road. We began construction in September and moved our offices in as part of Phase 1 in January and continued with construction in Phase 2, and in March moved all of our programs and services under one roof. With the addition of 2 fire exits, walls, flooring, electrical and drywall, we met all requirements to finally realize our dream.

This past year we welcomed the addition of a new fundraiser the Hospice Hoedown held in Merrickville which raised over \$38,000 in its first year! Many service clubs continued their long standing support of the Hospice along with business and individual donors contributing over \$100,000 in fundraising and donation revenues for the fiscal 2016/17.

In June we said goodbye to Dawn Rodger our former Executive Director of 8 years and wished her well on her new career path. In July we welcomed Debbie Watt as our new Executive Director bringing her many years of palliative and nursing experience to our hospice.

The thousands of hours of donated volunteer time in administration, transportation, Day Hospice, In Home Visiting, Board and maintenance make our hospice what is today. We could not continue to offer the high quality programs and services with the dedication of our hundreds of volunteers.

We look forward to what the future holds for Beth Donovan Hospice and are excited to be in our new forever home. We will continue our quest to secure funding and approval for residential beds and thank each and every member of our community for your continued support.



Sue Walker

"You matter because you are you, and you matter to the end of your life. We will do all we can only to die peacefully, but also to live until you die"

- Dame Cicely Saunders



Debbie Watt

Since joining BDH in July 2016; I have reflected on this quote on many occasions. Hospice palliative care is about life; it's about living; and yes does include the dying component as well. For anyone doubting the living component; ought to be present at Day Hospice here on Thursdays!

Caring for individuals who are living with or dying from a life-limiting illness is a privilege and can be a rewarding experience. Helping them through some significantly stressful times; perhaps at the most vulnerable times of their lives; is an honour.

At Beth Donovan Hospice; we are blessed to have a wonderful team; great volunteers and a very supportive, generous community. I have been inspired by the collaboration and certainly by the generosity. It has been an exciting year. Dawn Rodger left a great foundation to build upon and we are motivated to continue on with the work to meet the needs of our community.

Debbie Watt, R.N., CHPNC(c)
Executive Director

PROGRAMS AND SERVICES

Counselling & Bereavement Program

- Experienced demand and growth in programs resulting in waitlist
- Provided care to individuals, couples, families, including children
- Collaborated with St. Paul's Presbyterian Church to deliver a Spousal Loss Group
- Delivered Surviving the Holidays and Memorial Services
- Provided debriefing sessions
- Participated in Bereavement Leadership Team for Champlain Palliative Care Program in creating bereavement materials for clients, families, volunteers and staff



Ericka DeSchiffart

Volunteer and Client Services Program

- Hosted Death Cafe during summer that was positively received by community
- Collaborated with Palliative Care Consultation Team consisting of Dr. Tania Zakhem, Dr. Sarah Tuck and Dr. Colby Burns
- Collaborated with Catholic School Board of Eastern Ontario and facilitated PSW hospice placements
- Delivered volunteer training, volunteer services and expanded volunteer peer support



Kealey Dunlop

Day Hospice

- Experienced change in leadership as we bid farewell to Melanie Goldberg whose commitment, passion and dedication laid a great foundation
- Welcomed Megan Hopkins as Day Hospice Coordinator in November
- Reached capacity of 9 clients with waitlist resulting
- Provided complementary therapies on regular basis including chair yoga, massage, reflexology and foot care. Treatment Room in Forever Home created.



Megan Hopkins

Equipment and Lending Library Program

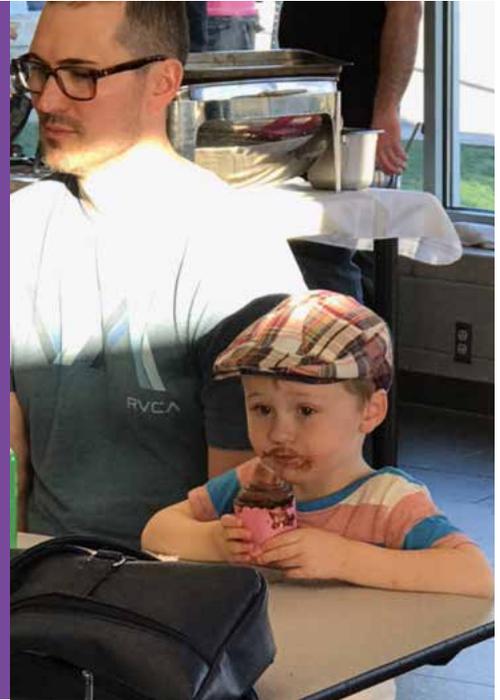
- Experienced change as we bid farewell to Barb Shantz and welcomed Kristy Bailey
- Witnessed growth and demand for equipment lending needs
- Purchased new equipment and additional resources for library
- Witnessed the need and value of both programs to the community



Kristy Bailey



CHILLIN' N GRILLIN'



Chillin and Grillin made over \$5700.

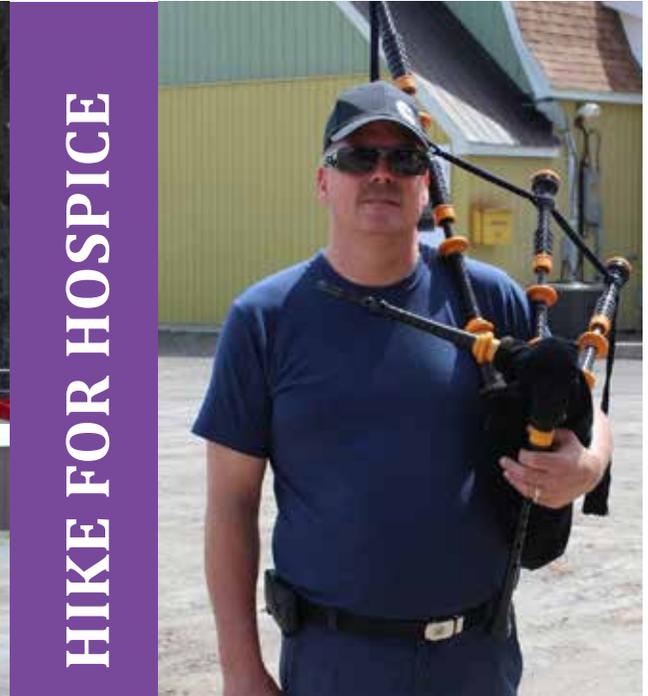


FALL EXTRAVAGANZA



All photos courtesy of J E M M E N Photography

Fall Extravaganza made over \$40,000. Equenelle Golf Course provided a terrific ambiance.



Hike for Hospice made over \$8000 with the initiation of Woofs and Wellies.



OPEN HOUSE 2017

All photos courtesy of Betty Cooper Photography



▲
 Hospice Hoedown made \$39,000. Special thank you to Ceilidh Girls for an outstanding event.

◀
 Barb Shantz and the Nepean Raiders together as part of the Electronic Recycling Program fundraiser held in September.

CORE VALUES

Our Hospice is dedicated to a client centred approach that embraces the following values:

Inclusive

Embracing the rural communities and providing an easily accessible service

Client Centred

Respecting the inherent value of a person at any stage of their life

Authentic

Aiming to be transparent in all we do including an open, honest approach to end of life care that fosters more meaning

Caring

Providing compassionate support while actively meeting the current and future needs of those we serve

Dignity

Empowering individuals and their support system while respecting their autonomy



Dawn Roger



Melanie Goldberg



LaDonna Bodnarchuk



Margaret Robertson

THE OUTCARE FOUNDATION

The OutCare Foundation raises funds and awareness for hospice palliative care across Eastern Ontario with the goal of providing accessibility for individuals and their families to receive care and support for their end of life journey.

Beth Donovan Hospice is pleased to acknowledge the support once again of the OutCare Foundation who has provided over \$2000.00 towards the purchase of equipment and books for the equipment and library lending programs.

The OutCare Foundation also provided bursaries that enabled two wonderful volunteers, LaDonna Bodnarchuk and Margaret Robertson to attend the 27th Annual Champlain Palliative Care Education Day.

We are thankful for the support of the OutCare Foundation; for its recognition of the importance of hospice palliative care; and for working on behalf of clients, families, hospices and volunteers.

We look forward to our continued collaboration.



Florence Rogers

THE JUNE CALLWOOD CIRCLE

We would like to acknowledge and congratulate Florence Rogers, who was nominated to the June Callwood Circle of Outstanding Volunteers. In April 2017, Florence joined the several hundred Ontarians who have received this provincial honor over the past 20 + years.

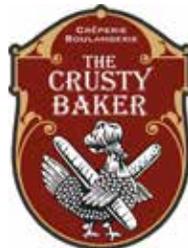
During her 4 years with Beth Donovan Hospice, Florence has become known for her incredible sense of humor, warmth and compassion. She is an integral part of our day hospice, home visiting and spiritual care teams. Florence brings with her a wealth of experience, having been involved with Grey Bruce Hospice for nearly a decade.

CORPORATE DONORS

This report is dedicated to the generosity of many individuals, foundations, and corporations who provide vital support to Beth Donovan Hospice. Every effort has been made to provide an accurate listing of corporate donors. In case of an inadvertent error or omission, please accept our apologies and please let us know. **Thank you.**



Christmas in Merrickville Committee





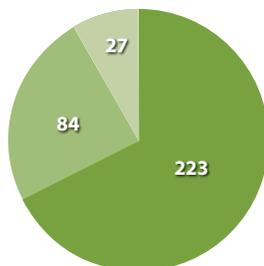
BETH DONOVAN HOSPICE — Balance Sheet

March 31, 2017, with comparative figures for March 31, 2016

	General Operating Fund	Building Fund	Donations and Fundraising Fund	2017	2016
Assets					
Current assets:					
Cash (note 2)	\$ 113,536	\$ -	\$ -	\$ 113,536	\$ 17,104
Investments (note 1)	-	16	45,351	45,367	95,140
Accounts receivable	6,335	-	-	6,335	52,915
HST recoverable	19,383	-	-	19,383	2,906
Inventory	-	-	-	-	207
Prepaid expense	3,307	-	-	3,307	1,894
Interfund transfers	-	-	79,287	79,287	45,861
	142,561	16	124,638	267,215	216,027
Capital assets (note 3)	28,275	856,929	-	885,204	706,925
	\$ 170,836	\$ 856,945	\$ 124,638	\$ 1,152,419	\$ 922,952
Liabilities and Net Assets					
Current liabilities:					
Accounts payable	\$ 27,719	\$ -	\$ -	\$ 27,719	\$ 22,126
Source deductions payable	8,159	-	-	8,159	4,378
Interfund transfers	79,287	-	-	79,287	45,861
Scheduled repayments of long term debt (note 5)	-	387,772	-	387,772	13,678
	115,165	387,772	-	502,937	86,043
Deferred capital contributions (note 4)	21,680	-	-	21,680	38,153
Deferred contributions	31,422	-	-	31,422	7,409
Long term debt (note 5)	-	93,409	-	93,409	378,322
	168,267	481,181	-	649,448	509,927
Net assets:					
Unrestricted net assets	2,569	-	124,638	127,207	93,578
Restricted net assets	-	375,764	-	375,764	319,447
	2,569	375,764	124,638	502,971	413,025
	\$ 170,836	\$ 856,945	\$ 124,638	\$ 1,152,419	\$ 922,952

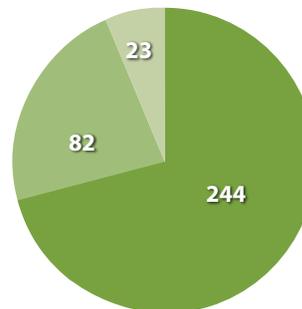
Clients Served

2015/2016
Total Clients: 334



■ Community Palliative
■ Grief & Bereavement
■ One-time support

2016/2017
Total Clients: 349



The Beth Donovan Hospice financial statements are prepared by Durand and Associates, Chartered Professional Accountants.

Full financial statements available at www.bethdonovanhospice.ca

BETH DONOVAN HOSPICE — Statement of Operations and Net Assets

March 31, 2017, with comparative figures for March 31, 2016

	General Operating Fund	Building Fund	Donations and Fundraising Fund	2017	2016
Revenues:					
Government contributions	\$ 251,739	\$ -	\$ -	\$ 251,739	\$ 249,105
Government -one time	3,823	-	-	3,823	6,500
Grants	933	-	-	933	18,845
Donations	-	33,346	62,098	95,444	88,930
Fundraising	-	-	101,490	101,490	47,297
Interest	39	24	203	266	1,337
Other	4,201	-	-	4,201	-
Amortization of deferred capital contributions	15,081	-	-	15,081	16,563
Transfer from donations and fundraising fund	59,068	47,452	-	106,520	345,519
	334,884	80,822	163,791	579,497	774,096
Expenditures:					
Advertising and promotion	3,759	-	-	3,759	4,701
Amortization	16,688	10,214	-	26,902	18,698
Bank charges and interest	184	250	2,503	2,937	2,704
Feasibility study	-	-	-	-	23,908
Fundraising	-	-	21,139	21,139	11,711
Government -one time	3,895	-	-	3,895	6,502
Insurance	4,879	-	-	4,879	3,006
Interest on long term debt	-	14,041	-	14,041	-
Memberships and dues	1,010	-	-	1,010	1,403
Miscellaneous	2,544	-	-	2,544	2,937
Office	8,764	-	-	8,764	6,544
Professional fees	10,261	-	-	10,261	14,109
Program expenses	14,020	-	-	14,020	14,682
Property taxes	7,255	-	-	7,255	-
Rent	9,957	-	-	9,957	12,840
Repairs and maintenance	6,357	-	-	6,357	3,126
Salaries and benefits	225,263	-	-	225,263	229,479
Staff training	807	-	-	807	3,125
Telephone and utilities	13,311	-	-	13,311	12,343
Travel	2,846	-	-	2,846	2,724
Vehicle	1,970	-	-	1,970	2,877
Volunteer recognition	1,114	-	-	1,114	710
Transfer to building fund	-	-	47,452	47,452	270,975
Transfer to general fund	-	-	59,068	59,068	74,544
	334,884	24,505	130,162	489,551	723,648
Excess of revenues over expenditures		56,317	33,629	89,946	50,488
Net assets -beginning of year	2,569	319,447	91,009	413,025	362,577
Net assets -end of year	\$ 2,569	\$ 375,764	\$ 124,638	\$ 502,971	\$ 413,025



Beth Donovan Hospice

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Charitable Registration #896678661RR0001

